



SHANID MUHAMMAD

CONTACT DETAILS



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Abu Dhabi

PERSONAL DETAILS

Date of Birth : 29th May 1993
Marital Status : married
Nationality : Indian
Visa Status : Visit Visa
Passport Number : P9846715

Languages Known: -

-English (Speak, Write, Read)
-Hindi (Speak, Write, Read)
-Malayalam (Mother tongue)

Objective:

Looking for a challenging position as **Desktop Support / ELV Technician** with a reputed Professional Organization wherein I could utilize my 3 Year of experience.

PROFILE:

I am an IT Professional, who enjoys being part of, as well as leading, a successful and productive team. I am quick to grasp new ideas and concepts, and to develop innovative and creative solutions to problems. I am able to work well on my own initiative and can demonstrate the high levels of motivation required to meet the tightest of deadlines. Even under significant pressure, I possess a strong ability to perform effectively.

PROFESSIONAL EXPERIENCE:

Organization	: EURO TECHNOLOGY.LLC Abu Dhabi
Duration	: January 2019 TO December 2021
Designation	: IT Support / ELV Technician

RESPONSIBILITIES: -

- System administration.
- Data center management.
- LAN / WAN trouble shooting & Administration
- Printer & ups troubleshooting.
- Switch & router support and vendor service co-ordination
- Sound knowledge in System trouble shooting
- Outlook configuration.
- Antivirus installation and updating.
- ELV system Installation and maintenance (CCTV, Access control, Video intercom Gate barrier)
- CCTV server installation and configuration.
- Hands on experience on Data Center structured cabling and Rack installation.
- Installing Operating system and software packages.
- Computer hardware assembling and troubleshooting.
- Siemon TERA connector installation.
- Worked in Windows 2016 domain models, ADS, DNS, DHCP Administration

DRIVING LICENCE

HOLDER OF VALID UAE DRIVING
LICENCE

PROJECTS TAKEN:

- Sharjah TV, Datacenter setup, structured cabling and access control
- Ministry Of Interior (MOI) gate barrier installation and maintenance
- R D K Tower Reem Island, CCTV camera, access control and structured

Organization : ***XYBO3 IT Solutions, Kozhikode, Kerala***
Designation : ***Desktop Support Engineer***
Duration : ***2 Year***

- PC assembling and installation.
- Installation of Operating System and Application Software.
- Setting up local and network printer
- Microsoft outlook configuration and troubleshooting.
- Site Visit and studying the CCTV Project requirements.
- Initiate and complete Microsoft Windows server operating system updates.
- Install rack and complete structured cabling as per the site requirement.
- Provide technical support to end users covering all software and hardware related issues
- Worked in Windows 2016 domain models, ADS, DNS, DHCP Administration
- L1 support in Desktops, Laptops, software, and hardware for both internal and onsite clients.
- Handle daily technical support activities on desktops & laptops, networking and server log monitoring.

EDUCATIONAL QUALIFICATION:

- HIGHER SECONDARY SCHOOL | MARCH 2012 | ANSAR Junior College, Vadakara
- SSLC | MARCH 2010 | JNM GOVT HIGHER SECONDARY SCHOOL

PROFESSIONAL Courses Attended:

- CISCO Certified Network Associates (CCNA) from Logic Institute Technology
- Microsoft Certified Solution Expert (MCSE) from Logic Institute of Technology