RESNA IBRAHIM

IT AND NETWORK SUPPORT SPECIALIST

CONTACT

- +971 54 478 4069
- resnaaslam83@gmail.com
- Dubai, UAE
- Passport No: B8268934
- https://www.linkedin.com/in/resna-ibrahim
- Visa Status: Spouse Visa

TECHNICAL SKILLS

- Programming Languages: C++, Java, Python, JavaScript, PHP
- Web Development: HTML, CSS, JavaScript, PHP
- Databases: MySQL, MongoDB
- Networking: LAN/WAN, Routers, Switches, Firewalls, VPN Setup
- System Administration: Windows & Linux
- ITIL Processes & Helpdesk Operations (Jira, ServiceNow)
- Troubleshooting, Hardware Installation & Maintenance
- Machine Learning (NPTEL – IIT Madras)
- Tools & Platforms: VS Code, Google Workspace
- Frameworks & APIs: Core Java, REST APIs

SOFT SKILLS

- Effective Communication
- Team Collaboration
- Problem-Solving
- Critical Thinking
- Leadership
- Creativity and Innovation

LANGUAGES

- English
- Hindi
- Malayalam
- Tamil

PROFESSIONAL SUMMARY

IT and Cyber Security specialist with hands-on experience in **network setup, system maintenance, and security protocols.** Skilled in **LAN/WAN** configuration, troubleshooting, and user support, with strong problem-solving and teaching abilities in software and academic fields.

PROJECTS

Deepfake Face Detection Using Machine Learning with LSTM

Tech Stack: Python, TensorFlow, Keras, CNN, LSTM

- Developed a full-stack platform connecting users with architects and designers.
- Enabled project submission, expert matching, and real-time collaboration via dashboards.

RAD – Remote Architecture & Design Platform

Tech Stack: HTML, PHP, MySQL

- Created a web-based system for managing student and staff data, attendance, and subjects.
- Added admin controls, role-based access, and efficient database management.

Department Management System

Tech Stack: PHP, MySQL

- Built a model to detect manipulated facial images and videos using CNN-LSTM.
- Trained on real and fake datasets for accurate deepfake identification.

CERTIFICATIONS

Full Stack Java Development – Simplilearn
- Front-End: HTML, CSS, JavaScript, React | Back-End: Core Java, REST APIs | Database: SQL, MySQL, MongoDB

Machine Learning, ML – NPTEL (IIT Madras) | Jan–Mar 2025
- 8-week course focused on machine learning fundamentals, supervised learning techniques, and model evaluation. Gained practical experience through assignments and a proctored exam.

Specialist in Information Technology & Cyber Security – Enbridg International Training Campus, Dec 2023
- Developed strong knowledge of network configuration, routing, and switching for LAN/WAN environments.
- Trained in system installation, maintenance, and troubleshooting for both hardware and software.
- Gained hands-on experience with network security protocols, firewall configuration, and VPN setup.
- Performed user support, system monitoring, and incident resolution to maintain performance and uptime.
- Strengthened abilities in problem-solving, documentation, and technical communication.

EDUCATION

Master of Computer Applications (MCA) | GPA: 7.00   2023 – 2025
Kristu Jyoti College of Management & Technology, Chethipuzha

Bachelor of Computer Applications (BCA) | GPA: 6.8   2019 – 2022
MES College, Erumely