

Summary

Recent college graduate with a degree in IT. Seeking to leverage my competence in IT skills to be challenged in order to grow and further improve my professional skills. A hard worker aiming to contribute to goals and take on more responsibility as quickly as possible as the newest member of the team.

Experience

Site Operation - 10/2021 to 03/2022

Expo 2020 Dubai, UAE

- Monitored and reviewed operational performance, aiding improved business strategy to maximise productivity.
- Developed, recommended and implemented strategies to improve employee work quality and speed.
- Analysed financial data to track and achieve budget targets.
- Check in and check out the volunteers for their shifts.

Customer Service - 05/2019 to 07/2019

Threads, UAE

- Aided senior leadership by recommending corrective actions and improvements to company operations.
- Implemented personal development programmes to enhance staff capabilities and satisfaction.
- Maintained up-to-date activity records for reliable reporting and analysis

Education

2018 - 2022

Bachelor Degree of IT, AlDar University College
Dubai, UAE

- Completed professional development in Programming languages (C++, CSS, HTML, JAVASCRIPT, PYTHON, CLIPS, XML, ASP.NET) including CISCO, SQL.
- Professional development completed in HTML, CSS and SQL

Certifications

- International Certificate in English

Projects

- **Linguistic Diversified(Language school website)** (*Graduation Project*)
- **Bangladesh Tour Website** (*Using Html, CSS, Javascript*)
- **Implementation of OSI and TCP/IP models** (*Cisco packet tracer*)

ADDITIONAL SKILLS

- Applications: MS Office, Photoshop, Illustrator, Android Studio
- Web and mobile app development
- Graphic design